

# Homeowners Guide

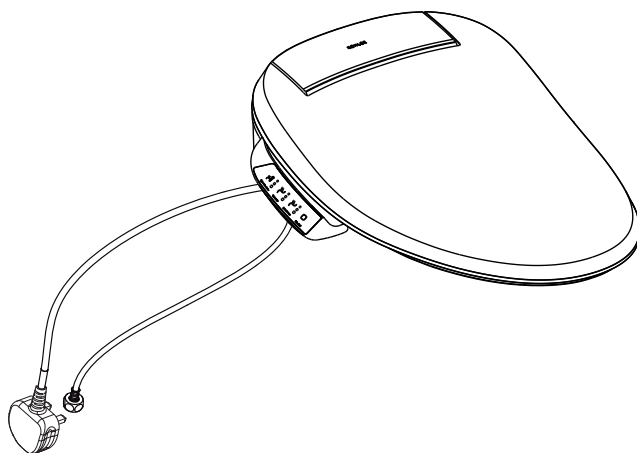
## 用户手册

Smart Seat

清舒宝智能便盖

C3-050

K-18751MY-0



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**KOHLER**®

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# CAUTIONS AND WARNINGS

## SAVE THESE INSTRUCTIONS



**K Ufb]b[** . Risk of electric shock, fire or personal injury. This product must be installed safely. Connect only to dedicated 220V~, 50 Hz , 10A circuit protected by Ground-Fault Circuit-Interrupters (GFCI's) or Earth-Leakage Circuit-Breakers (ELCB's).



**K Ufb]b[** . Risk of electric shock or product damage. Do not immerse the product into water.

**-a dcfHUbh** Risk of product damage. Do not install at a place where it may be splashed by water.

**-a dcfHUbh** Risk of product damage. Do not install the product at a place with excessive humidity, where moisture may condense at the surface of the product. Please maintain that the usage environment is under adequate ventilation, so as to prevent damage to electronic components.

**-a dcfHUbh** Risk of product damage or property loss. Water leakage may happen if the water pipe connector is pulled or pushed with excessive force.

**-a dcfHUbh** Risk of product damage. The product may be damaged if the nozzle is applied with excessive force.

**-a dcfHUbh** Risk of product damage. The part of the pipe where water may be frozen should be protected by thermal insulation. Any water left in the product may be frozen during the winter season. Please keep the product in room temperature before reinstallation or usage.

**-a dcfHUbh** Risk of product damage. The power shall not be connected before the work is finished. Otherwise it may lead to product failure.

**5 Hb]cb.** The thermal protector may be out of order during storage or transportation in warm climate which can lead to product failure. Please ensure the product cools to room temperature before reinstallation or usage.

When an electrical product is used, especially when children are near, the following basic safety precautions shall be abided by:

**8 Ub[ Yf!fYXi W'f]g\_ 'cZYWf]Wg\ cW\_.**

- ☐ Do not place or store this appliance where it can fall or be pulled into a bath or sink.
- ☐ Do not place in or drop into water or other liquid.
- ☐ Do not reach for a product that has fallen into water. Unplug immediately.

**K 5 FB-B; '!Hc'fYXi W'h Y'f]g\_ 'cZ'ck '[ fUXY'Vi fbgZYWf]Wg\ cW\_ZZfY'cf' ]b'f fmihc'dYfgcbg.**

- ☐ Children, elders or those with disabilities from their body, sensitivity or mental disabilities or lacking of common sense should not use or get close to this product unless under close tutelage. Children are not allowed to use or touch this product. Do not leave children alone in a room with such product.

## CAUTIONS AND WARNINGS (cont.)

- ☐ For those children and the elderly who are unable to adjust the temperature, they should ask for help to adjust seat temp, water temp and wind temp of toilet cover to proper gears.
- ☐ Use this appliance only for its intended purpose as described in the manual. Do not use attachments not recommended by Kohler Co.
- ☐ Do not lean on cover when use this appliance to prevent product from damage.
- ☐ Never operate this appliance if it has a damaged cord or plug,if it is not working properly,if it has been dropped into water.
- ☐ Install this product properly by following the installation procedure.
- ☐ This product shall be repaired by professionals only. The warranty will become invalid if you try to repair this product by yourself.
- ☐ When install the product in the room, a stop valve shall be installed in a close proximity. For emergency circumstances, the water inlet valve shall be stopped without using any tools; otherwise unexpected failure may cause the loss to the customer.
- ☐ Keep power line far from heated surface.
- ☐ Do not drop or insert any substance to pipeline or the opening.
- ☐ Do not use this product outdoor or in a place where a particle mist spray device is used,neither at a place of provisions.
- ☐ The installation should be subject to the instructions before the power is connected.
- ☐ Water should not be poured into the power plug.
- ☐ Exposed skin should not make contact with heating seat for too long a time to prevent low temperature burning.
- ☐ UV sterilization devices should be installed and maintained by qualified servicemen.
- ☐ In case the power line is damaged; to avoid danger, product should be replaced by the manufacturer or the professionals from its maintenance department or similar departments, to avoid the occurrence of danger.
- ☐ Please use the water supply hose accompanying with new machine. The old hose assembly shall not be used again.
- ☐ When customer cut power supply off, if reactivation of power supply is required, please wait until the end of “beep.....” indication, and then turn on power supply again.



## SPECIFICATION

Water pressure			Min water pressure 0.07Mpa (dynamic pressure) Max water pressure 0.74Mpa
Rated voltage			220V~, 50Hz
Power cord length			About 1.5m
Rated power*			1060W
Product outline dimension			About 530mm × 430mm × 120mm
Weight of product			About 4.25kg
Inlet water temp			1-35°C
Operation Environment			1-40°C
Cleaning	Rear wash		YES, adjustable
	Front wash		YES, adjustable
	Water flow (water pressure 0.2Mpa)		Max rear wash shall be no less than 500mL/min
	Spray water temp adjustment		OFF, adjustable 3 dials (ambient temp, about 31-39°C)
	Single spray duration (Max.)		About 300s
	Safety device	Water temp overheat protection	Thermal fuse
		Back-flow prevention	
Comfort	Cover		Buffering
	Seat		Buffering
Sanitary	Wand self-cleaning		Yes
	Quick-release body		Push release button
	Anti-microbial material		Seat and cover
	UV sanitize		Yes
Other function	Other safety devices		Circuit-Breakers
	Control board		Situated at the Side of the Body
	Seat-on		Yes

\* Power value testing condition: dynamic pressure 0.2Mpa, inlet water temp 15°C.

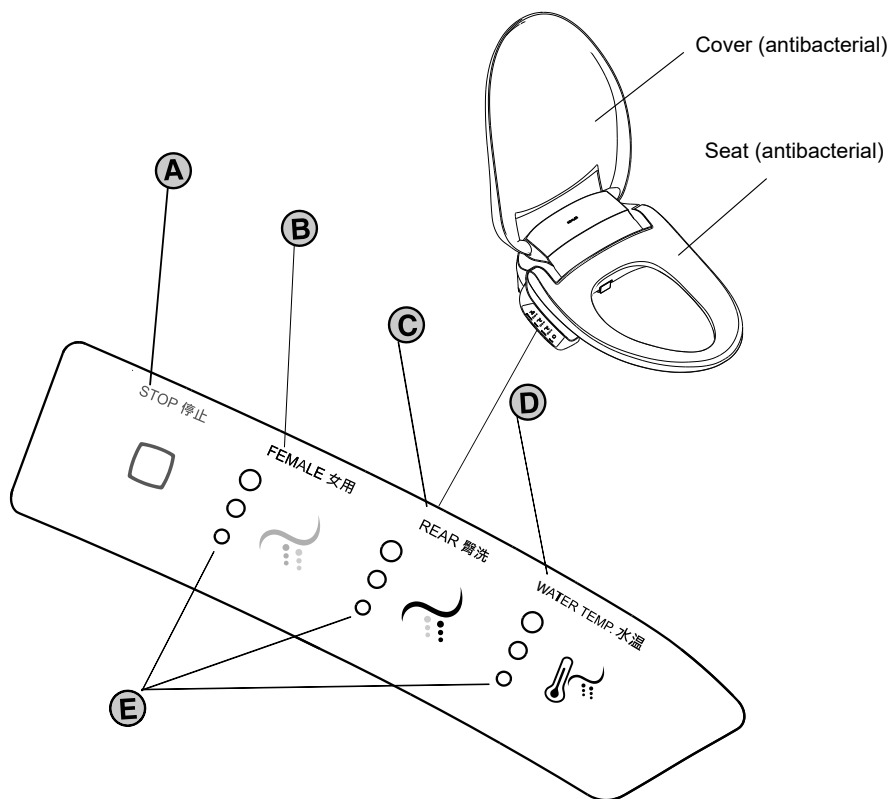
## Thank You for Choosing Kohler Company

Thank you for choosing Kohler. Kohler craftsmanship offers you a rare combination of proven performance and graceful sophistication that will satisfy you for years to come. The dependability and beauty of your Kohler product will surpass your highest expectations. We're very proud of our products here at Kohler and we know you will be too.

Please take a few minutes to study this Homeowners Guide. Pay special attention to the care and cleaning instructions.

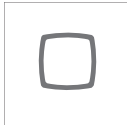
All information in this manual is based upon the latest product information available at the time of publication. At Kohler, we constantly strive to improve the quality of our products. We reserve the right to make changes in product characteristics, packaging, or availability at any time without notice.

## CONTROL PANEL



## Operation

### □ A - STOP



When WASH function is ON, press button to terminate WASH function.

### □ B - Female wash



Press female wash when user seat on, activate female wash (female only) and display current wash strength. Continue press female wash to exchange spray strength when female wash function is ON. The strength shall circulate per "min dial, mid dial, max dial, mid dial" sequence. Auto stop after continuous washing for 5min.

### □ C - Rear wash



Press rear wash when user seat on. Activate rear wash and display current wash strength. Continue press rear wash to exchange spray strength when rear wash function is ON. The strength shall circulate per "min dial, mid dial, max dial, mid dial" sequence. Default rear wash is oscillate mode, if you need to deactivate oscillate or reactivate again, press and hold rear wash and STOP button about 2s. Auto stop after continuous washing for 5min. The Bidet is equipped with wide oscillate function. If you want to use wide oscillate function, please hold REAR + STOP button both for 2s after REAR wash is activated.

### □ D - Water temp

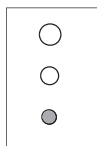


Press WATER TEMP button to set spray water temperature per OFF, low, mid, high, mid circulation when press button each time. Set water temp and switch water temp parameter indicator ON. If it is under OFF status, LED indicator is OFF.

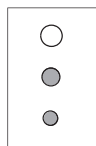
Standby mode:

1. After deactivate water temp (water temp LED OFF), enter standby mode. Meanwhile, minimize the product energy consumption.
2. After activate water temp (water temp LED ON), exit standby mode, water temp heating function recovered.

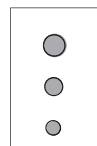
### □ E - Dial indication



**Low**  
Small light  
ON



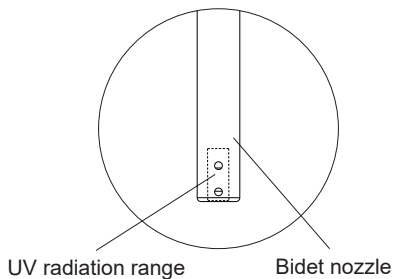
**Mid**  
Small light ON  
Mid light ON

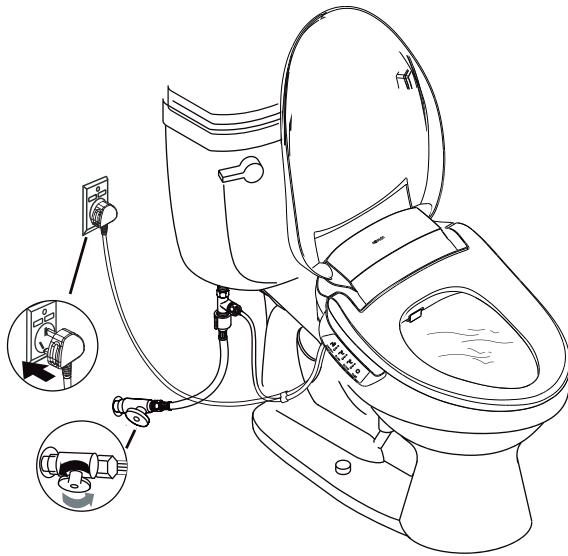


**High**  
Small, mid &  
big lights all  
ON

□ F - Sanitize

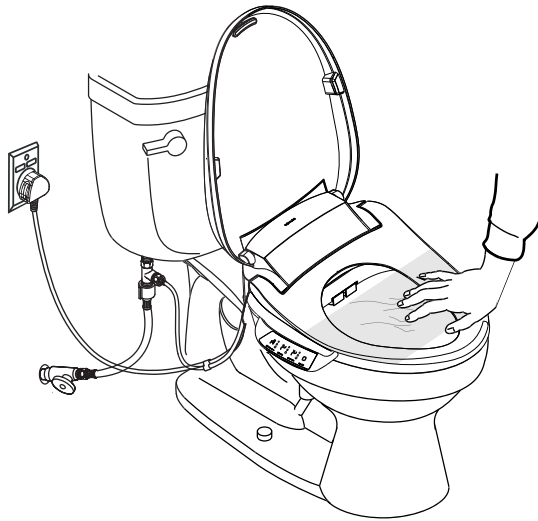
Auto UV sterilization function will be activated and start sterilizing nozzle when unseated for a long time. No sterilization function shall be activated after this process in another 24hrs.





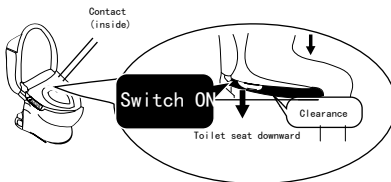
## PREPARATION BEFORE INITIAL OPERATION

- Ensure if water inlet valve is OPEN.
- Connect water inlet hose per installation instruction, open water inlet valve, and plug power cord.
- Plug power cord into socket, Bidet seat generate one short beep, wand extend and retract once, side panel backlight blink until initialization completion.
- During initialization process, it is normal to hear motor rotation and water flow sound.
- Ex-work status setting for initial use:
  - Female wash: Water temp: OFF
    - Water flow: mid
  - Rear wash:
    - Water flow: mid



## TEST THE FUNCTIONS

- ❑ Wrap toilet seat with plastic sheet to prevent water splash from the toilet during testing.
- ❑ The seat is activated by user sitting. To activate the seat controls for testing purpose, facing the toilet first, then hold seat from right front edge about  $\frac{1}{2}$  position by hand, hear the seat on right side of the rotating shaft generate one “click” (gravity induction).



- ❑ The contact might not be activated if customer does not sit all way in.

Note:



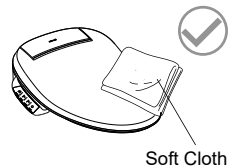
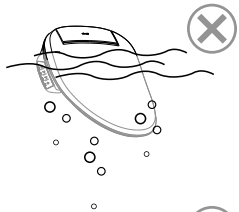
- ❑ It is difficult to activate contact for light weight children.
- ❑ There's clearance between seat bumper to toilet due to moveable structure design.
- ❑ Proceed to the “Control Panel” and “Operation” selection to test the various seat functions.

## CARE AND CLEAN

**For best results, keep the following in mind when caring for your KOHLER products.**

**IMPORTANT! Do not immerse product in water.**

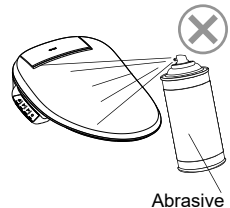
- **TEST** – Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- **DO NOT IMMERSE WITH DETERGENT** – do not immerse product with detergent.
- **AVOID ABRASIVE MATERIAL** – use a soft dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surface.
- **CLEAN** – Wipe away any cleaner immediately after cleaner application. Wipe away and dry any overspray that lands on nearby surface.



## CLEAN SEAT

- Do not use abrasive detergent and sterilizing aerosol spray products

Caring indication: use detergent and water mixture or any other detergent listed for seat cleaning products to clean seat; use a soft, dampened sponge or cloth. Wipe away and dry with soft towel, natural dryer seat in the air.

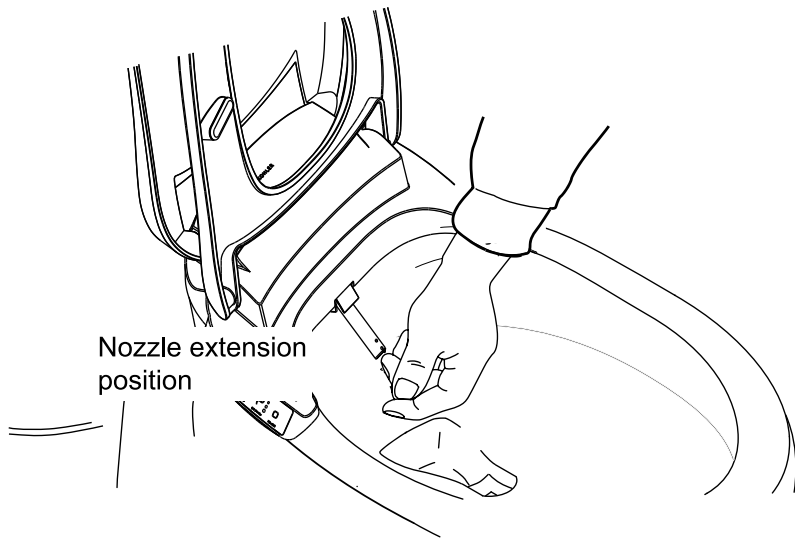


- No corrosive chemical products or cosmetics (such as nail polish or aftershave solution) allowed contacting with seat to avoid surface damage.



**NOTE:** disobey these cleaning instructions could void the Kohler warranty.

**NOTE:** cleaning process success shall be determined by water hardness and temperature, accurate component quantity, cleaning specification modification

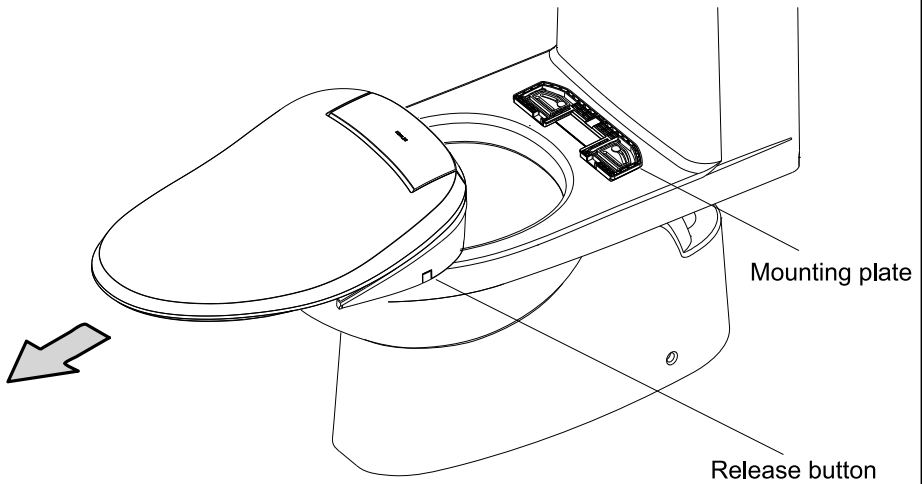


## CLEAN THE SPRAY WANDS

Note: The spray wands can only be extended for cleaning when the set is unseated.

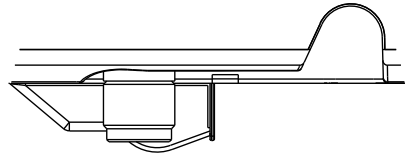
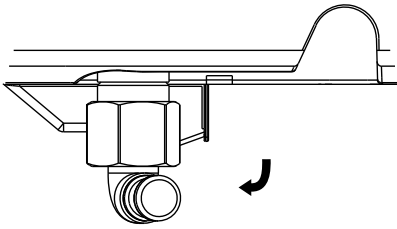
- ☐ Raise the cover and seat.
- ☐ Hold "female wash or rear wash" button, clean the spray wand with a soft-bristled brush after wand extended completely.
- ☐ Hold "female wash or rear wash" button after nozzle cleansing; wand retracts or wait for wand to auto retract.



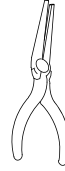


## REMOVE THE SEAT

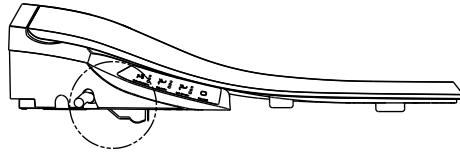
- ☐ Turn off the water supply.
- ☐ Flush the toilet to relieve any pressure from the water supply hose.
- ☐ Unplug the seat from the electrical outlet.
- ☐ Disconnect the water supply hose from the T-valve.
- ☐ Push in the release button.
- ☐ Slide the seat forward to disengage the seat from the mounting plate.



Filter



Long-nose  
pliers



## CLEAN THE FILTER

**IMPORTATN! Risk of product damage.** Please service carefully to avoid any connector damage.

Please clean the screen timely while the water volume is reduced or not water comes out

- ☐ Turn off the water supply.
- ☐ Press “RELEASE” button, slide the seat forward to disengage the seat from the mounting plate.
- ☐ Disconnect the water supply hose from the seat.
- ☐ Dismantle seat cover water supply hose.
- ☐ Remove filter from product water inlet by long-nose pliers (as shown).
- ☐ Clean the filter with a soft-bristled brush.
- ☐ Reinstall the filter.
- ☐ Align threads; reinstall seat cover water supply hose.
- ☐ Check all connections for leaks and make any adjustment as needed.
- ☐ Turn on the water supply.

## MAINTENANCE IN CASE OF LONG-TERM IDLE STATUS

- ☐ When the bidet seat will be idle for a long term, please disconnect the power plug, and turn off the tee valve, detach the water inlet pipe and make sure the water inside the inlet pipe is drained completely.
- ☐ Before use after long term idle condition, make sure to wash it for several times and the inner pipelines are clean.
- ☐ Open cover or add water inside the toilet might avoid the plastic parts yellowing problem caused by backflow air from discharge pipe after residual toilet water evaporated during long-term idle status.

# TROUBLESHOOTING

This troubleshooting guide is for general aid only. A Kohler Authorized Service Representative should correct any electrical problems. For warranty service, contact your dealer or wholesale distributor.

## General Functions

Symptoms	Probable Causes	Recommended Action
1. Function are not working.	<p>A. Power failure occurred. B. The power cord is disconnected.</p> <p>C. Ground-Fault Circuit Interrupt (GFCI) may be tripped. D. User does not enter detecting zone. E. Thermal protector auto protection activated.</p> <p>F. None of the above actions correct the symptom.</p>	<p>A. Wait until the power is restored. B. Insert the power cord into an electrical outlet. C. Reset the GFCI and locate the problem.</p> <p>D. Contact seat detecting zone. E. Place product within ambient temperature for some time. F. Contact a Kohler Service Representative.</p>
2. Water does not spray out of spray wands or nozzle.	<p>A. Seat does not detect user. B. Water supply stop closed.</p> <p>C. Water supply screen clogged. D. None of the above actions correct the symptom.</p>	<p>A. Contact seat detecting zone. B. Turn off power supply, eliminate water supply failure, reload power. C. Refer to "CLEAN THE SCREEN" section. D. Contact a Kohler Service Representative.</p>

## Cleansing Functions

3. The water pressure is low.	<p>A. The screen is clogged. B. Insufficient water supply pressure.</p>	<p>A. Refer to "CLEAN THE SCREEN" section. B. Raise water pressure to product required water pressure range.</p>
4. Water stops flowing from the spray wand before finish cleansing.	<p>A. Spray function auto stop after 5min continuous spray. B. The seat sensor is not detecting the user.</p>	<p>A. When necessary, press CLEAN button again.  B. Refer to activating the seat information in "FUNCTION TEST" section.</p>

## TROUBLESHOOTING (cont.)

### Cleansing Functions

Symptoms	Probable Causes	Recommended Action
5. Dripping water from side wand hole.	A. Product internal high water pressure protection.	A. Normal phenomenon.
6. Dripping water from wand when sit on.	A. Auto discharge internal residual water within wand when nobody use for a long time.	A. Normal phenomenon.

### Slow Close Cover

Symptoms	Probable	Recommended Action
7. The speed of the seat and cover closure varies in summer and winter.	A. Due to room temperature change.	A. Normal phenomenon.

### Seat Sensor

Symptoms	Probable	Recommended Action
8. Clean function operate when press the CLEAN button while seat is unseated.	A. The seat sensor is covered by an heavy object.	A. Remove heavy object from the seat sensor area.
9. Even sit on, CLEAN function does not work.	A. The seat sensor might not be able to detect you depending on the way you're sitting.	A. Change the way you sit.

### Others

Symptoms	Probable	Recommended Action
10. The seat moves.	A. The bolts for the mounting plate that secure the main unit are loose.	A. Tighten the bolts for the mounting plate.

## Description of Content of Hazardous Substances in Product

### Reclaim Indication

When the product exceeds service life or is unable to use after repair, do not throw the product away in the normal trash. Please dispose the waste electronic parts through a qualified reclamation enterprise. Make sure the product is handled properly. Disposing of product must be done in accordance with the local or national government law.

### Statistics of Contents of Toxic or Hazardous Substances or Elements

Part name	Toxic or Hazardous Substance or Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Plastic Assy.	○	○	○	○	○	○
Control Assy.	×	○	○	○	○	○
PCBA Assy.	×	○	○	○	○	○
Motor Assy.	×	○	○	○	○	○
Wire Harness Assy.	○	○	○	○	○	○
Water Inlet Assy.	○	○	○	○	○	○
Wand Assy.	○	○	○	○	○	○
Heater Assy.	○	○	○	○	○	○
* Remote Assy.	×	○	○	○	○	○
* Battery	○	○	○	○	○	○

○ : Indicates that the substance in the material composition is below the high limits of the current requirements in GB/T 26572.

× : Indicates that at least one of the homogeneous substance in the material composition is below the high limits of the current requirements in GB/T 26572.

\*: Indicate only partial product series contains this substance.

Note: the information provided is based on the supplier data and Kohler inspection results. The product is designed not to hurt the environment. Under current technology, all hazardous materials have been used in the smallest amounts possible. Kohler will strive to reduce the use of these hazardous materials used in this product.



The product “service life for environment protection” is 10 years; Kohler Company will specify product service life based on product characteristics. The product “service life for environment protection” is only effective when the product is used as described in the product specification.

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# 安全注意事项

## 保存这些说明



**警告：触电、火灾或人身伤害的危险。**本产品必须安全接地。只能连接到专用的220V~, 50Hz, 10A 带接地故障断路器或接地漏电保护器的电路中。



**警告：触电或产品损伤的危险。**不要把产品浸入水中。

**重要！产品损伤的危险。**不要安装在水可能溅到的地方。

**重要！产品损伤的危险。**不要把产品安装在过分潮湿的地方，在这种地方，水汽可能凝聚在产品表面。请始终保持使用环境有足够的通风，以防止电子组件的损坏。

**重要！产品损坏或财产损失的危险。**硬推、硬拉水管接头可能造成水渗漏。

**重要！产品损坏的危险。**不要在喷嘴上施加过大的力，否则产品可能损坏。

**重要！产品损坏的危险。**在一些水可能在水管中结冰的地方，要做好水管保温的安排。任何留在产品里的水在冬天储存时都可能结冰。在重新安装或使用前请保证产品暖至室温。

**重要！产品损坏的危险。**在安装工作完成之前不要接通电源，这可能导致产品故障。

**注意：**温暖的气候时，热保护器在存储或运输过程中可能失灵，导致产品不工作。在重新安装或使用前请保证产品冷至室温。

当使用电器产品时，尤其当儿童在场时，应该遵守基本的安全防范，包括如下：

### 危险—降低触电的危险：

- ☐ 不要把此产品放置在可能掉落或可能被拉入浴缸及水槽的地方。
- ☐ 不要放置或掉到水及其他液体中。
- ☐ 不要触及掉进水中的产品，请立刻拔掉电源插头。

### 警告—避免低温灼伤、触电、火灾或人身损伤

- ☐ 当儿童、老年人、残疾人，以及身体、感知、智力能力缺陷或经验和常识缺乏的人使用或靠近此产品时，近距离的监护是必需的。儿童不应该被允许使用或接触此产品，不要让儿童独自待在安装有此产品的房间，儿童不应玩耍器具。



## 安全注意事项（续）

- 对于无法自己进行温度调节操作的儿童和老人，需要帮助将座便盖的圈温、冲水温度及风温调节到合适的档位。
- 仅按照手册中所描述的方式使用本产品，不要使用科勒不推荐的附件。
- 使用时请勿倚靠在盖板上，以免损坏产品。
- 如果有以下情况请不要使用本产品：电源线、插头及产品有损坏；产品不能正常工作；产品掉入水中。
- 根据安装说明正确地安装本产品。
- 只有专业人士可以修理此产品。不要试图自己维修此产品，否则保修无效。
- 在安装本产品的同一房间中，需要在触手可及的位置安装一个止水阀，用于紧急情况下，无需借助工具即可切断本产品的进水水路；否则本产品的意外故障可能会导致用户损失。
- 使电源线远离加热表面。
- 不要把任何物品掉入或插入管路和开孔处。
- 不要在户外或者微粒喷雾设备正在被使用的地方使用本产品。也不要给氧的地方使用本产品。
- 在通电之前必须按照说明书中的要求接地。
- 防止将水淋到电源插头上。
- 请避免长时间让裸露的皮肤接触加热座圈，以免低温灼伤。
- 如果电源线损坏，为了避免危险，必须由制造商、其维修部或类似部门的专业人员更换。
- 需要有资质的维修人员维修紫外线杀菌装置。
- 必须使用随器具附带的新软管组件，旧软管组件不能重复使用。
- 用户切断电源后，如须再次接通电源，请务必听到“滴，滴...”提示音结束后，再接通电源。

规格			
供水压力		最小进水压力0.07Mpa（动压） 最大进水压力0.74Mpa	
额定电压		220V~, 50Hz	
电源线长度		约1.5m	
额定功率*		1060W	
产品外型尺寸		约530mm × 430mm × 120mm	
产品重量		约4.25kg	
进水温度		1-35℃	
使用环境温度		1-40℃	
清洗	臀部冲洗		有，档位可调
	女性冲洗		有，档位可调
	出水流量(水压0.2Mpa时)		臀部冲洗最大档不小于500mL/min
	清洗水温调节		关、三档可调（室温、约31-39℃）
	冲洗时间(最长)		约300s
	安全装置	水温过热保护	温度保险丝
逆流防止		单向阀	
舒适	盖板		缓降
	座圈		缓降
卫生	喷嘴自清洗		有
	快速拆除本体		推动释放键
	抗菌材料		座圈、盖板
	UV除菌		有
其它功能	其它安全装置		漏电保护器
	控制面板		位于本体侧面
	落座开关		有

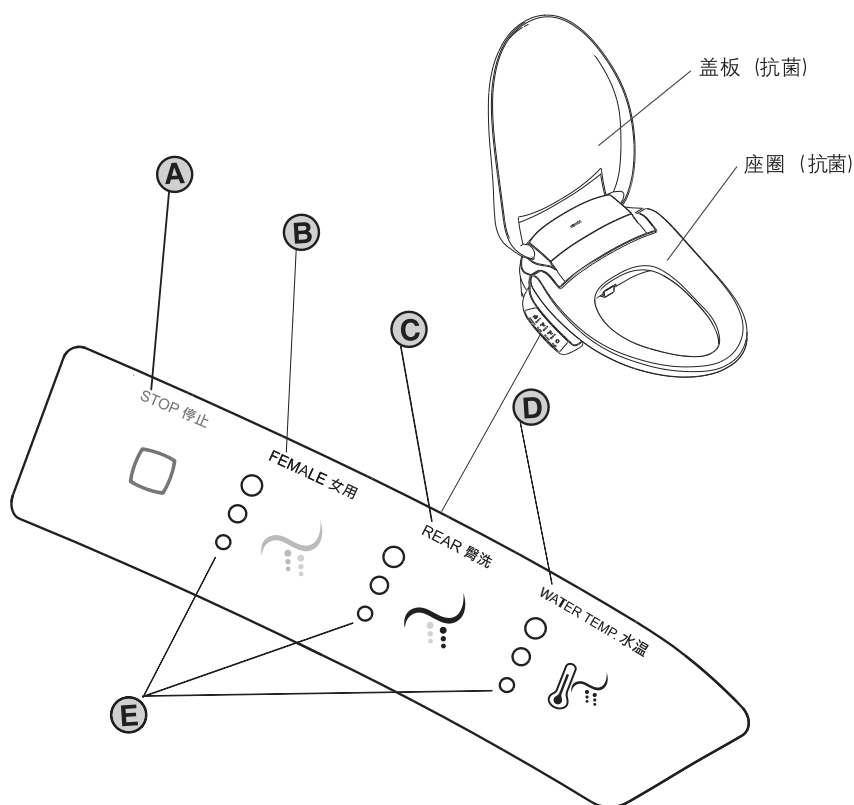
## 感谢您选择科勒公司

感谢您选择科勒。科勒技术提供了可靠性能和优雅生活的结合，满足了您未来几年的需求。科勒产品的美观和可靠性将满足您最挑剔的眼光。我们为我们科勒的产品感到非常地自豪，相信您也会。

请花几分钟阅读一下这本用户手册，特别注意维护和清洗说明。

这本说明书中所有的信息基于最新公开的产品信息。在科勒，我们一贯坚持改善我们产品的质量。我们保留在任何时候不通知的情况下改变产品特性，包装或实用性的权利。

## 控制面板



## 使用方法

### □ A - 停止



在冲洗开启时，按此键可停止冲洗功能。

### □ B - 女用



落座时，按女性键，启动女性冲洗（女性专用），并显示现在的冲洗强度。

在开启女性功能的状态下，继续按女性键可改变冲洗强度，强度按小档、中档、大档、中档循环变化。  
连续冲洗约5分钟后，自动停止。

### □ C - 臀洗



落座时，按臀洗键，启动臀部冲洗，并显示现在的冲洗强度。  
在开启臀洗功能的状态下，继续按臀洗键可改变冲洗强度，强度按小档、中档、大档、中档循环变化。

臀洗出厂设置为移动冲洗模式，如需要关闭移动或再次开启，请同时长按女用键与停止键约2秒。

连续冲洗约5分钟后，自动停止。

本机附带宽幅清洁功能，如想使用宽幅清洁，请在启动臀部冲洗后长按臀洗键+停止键2秒。

### □ D - 水温



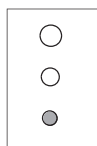
按水温键可设置冲洗水的温度，每次按键，按关、低档、中档、高档、中档循环，设置冲洗水温，并切换点亮水温参数指示灯。  
如果是处于关闭状态，指示灯不亮。

待机模式：

1. 关闭水温后（水温指示灯不亮），可进入待机模式。此时，此时产品能耗降至最低。

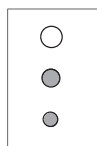
2. 打开水温后（水温指示灯点亮），可退出待机模式，水温加热功能恢复。

### □ E - 档位说明



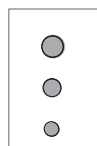
低档

小灯亮



中档

小灯和中  
灯同时亮

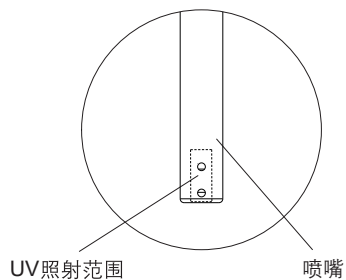


高档

小灯、中灯和  
大灯同时亮

#### □ F - 除菌

非落座时，如果长时间无人使用，将自动启动UV除菌功能，对喷管进行除菌。除菌结束后24小时之内不会再次启动该功能。

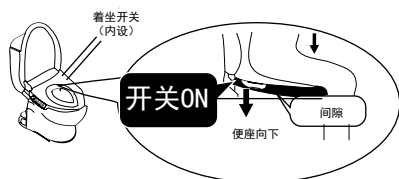






## 功能测试

- 用塑料布包裹在座圈上，防止测试时水从座便器中喷出。
- 座圈设计为落座感应模式。为了激活座圈达到测试的目的，首先面对座便器，然后用手按住座圈右边离前端大约1/2处，听到座圈右边转轴处发出“咯嗒”一声（重力感应）。



- 坐得不深的话，有可能没有接通着座开关。



### 须知

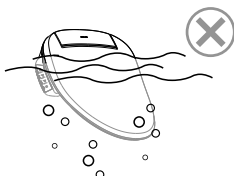
- 体重轻的儿童在使用时，接通着座开关会比较难。
- 因为便座是上下移动的构造，所以便座缓冲垫和便器间设计有间隙。
- 继续参照“控制面板”和“使用方法”部分来测试座便盖的不同功能。

## 维护和清洗

为了达到最好的效果，在维护您的科勒产品时记住下列几条：

**重要！**不要用水直接冲洗座便盖。

- **测试** - 首先用清洗液在座便盖不显眼的地方测试，如果确认清洗液不会对座便盖外表造成损坏然后再应用于整个表面。



- **不要让清洁剂浸泡** - 不要让清洁剂浸泡产品。

- **避免表面粗糙的材料** - 使用柔软、潮湿的海绵或棉质布，不要用表面粗糙的材料来清洗表面，诸如刷子、冲刷垫等。



- **擦洗** - 加上清洁剂后，立即用湿布擦洗表面，擦除喷到表面的清洁剂和脏物。



### 清洗座圈

- 在气雾罐中避免有研磨的清洁剂和消毒剂。



**维护提示：**用洗涤剂 and 水的混合液体或任何列为可用于座圈清洁的产品清洗座圈，用柔软湿润的海绵或者布。用软毛巾擦干，在空气中让座圈自然干燥。

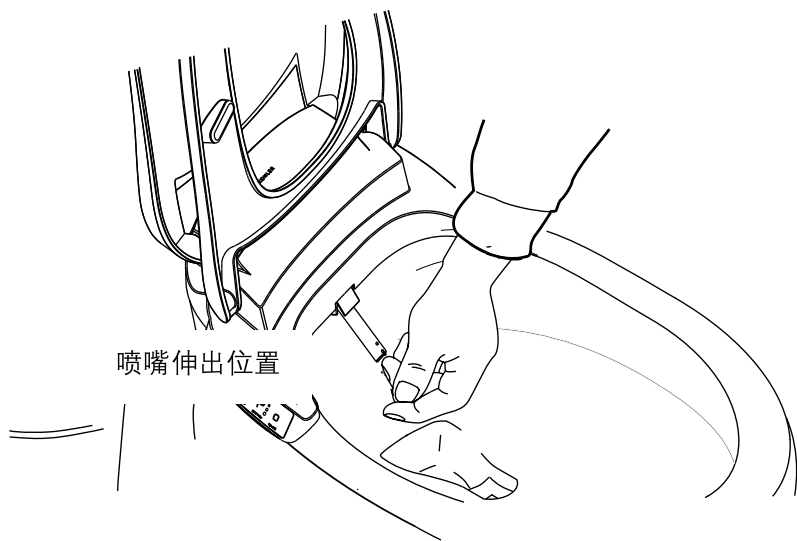
- 不允许带腐蚀的化学品或化妆品（诸如指甲油或须后水）和座圈接触，避免破坏表面。



**注意：**不遵守这些清洗说明可能使科勒的保修义务无效。

**注意：**清洗程序的成功取决于诸如水的硬度和温度，使用成分的精确数量，清洗规则的改变和被清洗产品的状态等因素。因为这些因素会有变化，科勒不能保证所提到的规则的有效性。

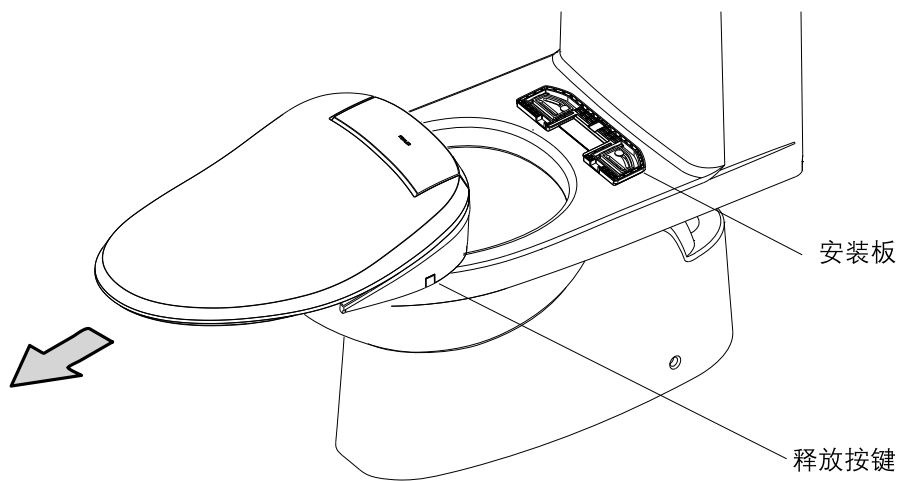




## 清洗喷嘴

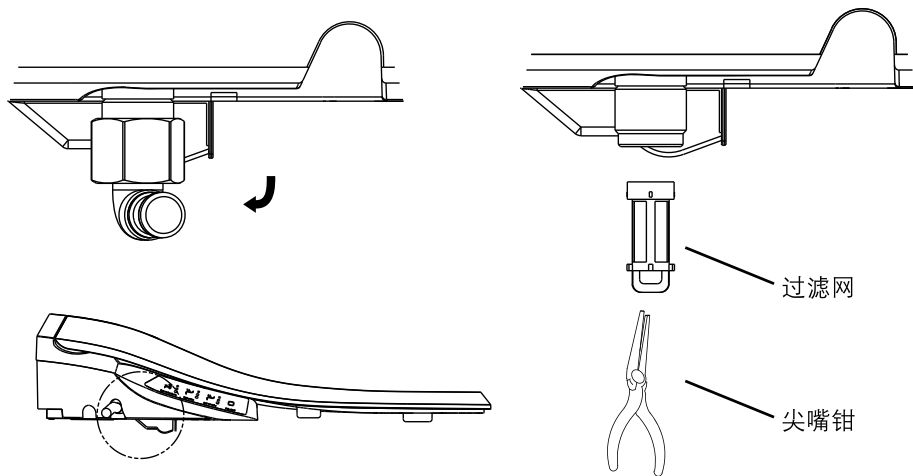
**注意：**当座便盖处于离座状态的时候，喷嘴才能伸出以便清洗。

- 翻开上盖和座圈。
- 长按女用或臀洗键，待喷管完全伸出后，用软鬃毛刷清洗喷嘴。
- 喷嘴清洗完毕后，长按女用或臀洗键，喷管缩回，或等待喷管自动缩回。



## 移除座便盖

- ☐ 关闭供水阀。
- ☐ 开启座便器冲洗功能减轻供水管压力。
- ☐ 拔掉座便盖电源插头。
- ☐ 断开供水管和三通的连接。
- ☐ 按释放按键（见图示）。
- ☐ 向前移动座便盖，使座便盖和安装板分离。



## 清洗过滤网

**重要！产品损坏的危险。** 小心不要造成接头损坏。

当发现冲洗水量变小或出现不出水现象，请及时清洗或更换滤网。

- ☐ 关闭供水阀。
- ☐ 按释放按键，向前移动座便盖，使座便盖与安装板分离。
- ☐ 将供水管旋转出底座。
- ☐ 卸下座便盖供水管。
- ☐ 用尖嘴钳小心的将过滤网从产品的进水口移出（见图示）。
- ☐ 用软鬃毛刷清洗过滤网。
- ☐ 重新装好过滤网。
- ☐ 小心对正螺纹，重新装好座便盖的供水管。
- ☐ 为防泄漏，请检查所有的连接，并做必要调整。
- ☐ 开启供水阀门。

## 长期放置不用时的维护

- 当准备长期不使用智能座便盖时，请拔掉电源，关闭角阀，拆除进水软管，将进水软管内的水排空。
- 长期不用再次使用时，请务必多进行几次冲洗，确保内部管路清洗干净。
- 长期放置不用时，可能会由于马桶里面水分挥发完毕后，下水道的气体溢出导致塑料件变黄风险，打开上盖或往马桶里面加水可有效避免该问题。

## 疑难解答

这份疑难解答只提供普通帮助。科勒授权的服务代表能解决相关的电气问题。保修服务方面的问题，请联系你的经销商或批发商。

### 一般功能

现象	可能原因	建议措施
1. 机器不工作。	A. 停电。 B. 未接上电源线。 C. 电源线漏电插头保护开关未复位。 D. 座圈未能感应到使用者。 E. 热保护器开启自动保护。 F. 以上措施都不见效。	A. 等到电力恢复。 B. 将插头插在插座上。 C. 按下插头上的复位按钮。 D. 深深地坐到座圈上。 E. 将产品在室温环境下静置一段时间。 F. 联系科勒服务代表。
2. 喷管不能出水。	A. 座圈未能感应到使用者。 B. 供水故障。 C. 过滤网阻塞。 D. 以上措施都不见效。	A. 深深地坐到座圈上。 B. 关闭电源，排除供水故障，重新通电。 C. 查看“清洗过滤网”部分。 D. 联系科勒服务代表。

### 清洁功能

现象	可能原因	建议措施
3. 冲洗水压小。	A. 过滤网阻塞。 B. 供水水压不足。	A. 查看“清洗过滤网”部分。 B. 提高水压到产品要求的水压范围。
4. 完成清洗前水就停止从喷嘴中喷出。	A. 连续冲洗5分钟，冲洗功能自动停止。 B. 座圈未能感应到使用者。	A. 如需要，请再次按下冲洗按键。 B. 在“功能测试”部分查看激活座圈信息。
5. 冲洗时有水从喷嘴旁边的孔流出。	A. 产品内部防止水压过高的保护。	A. 正常现象。
6. 落座时，有水从喷嘴处流出。	A. 在使用前自动排放喷管内部的残留水。	A. 正常现象。

疑难解答（续）		
座圈缓降		
现象	可能原因	建议措施
7. 座圈和盖板的关闭速度在夏季和冬季有所不同。	A. 因室内温度变化。	A. 正常现象。
落座感应器		
现象	可能原因	建议措施
8. 离座状态下，按下冲洗按键，冲洗功能被启用。	A. 落座感应器被重物压住。	A. 移除座圈上方的重物。
9. 即使坐着，清洗功能也不起作用。	A. 当前的坐姿，落座感应器不能检测到使用者。	A. 变换坐的姿势。
其他		
现象	可能原因	建议措施
10. 产品松动。	A. 固定产品的安装板的螺丝松动。	A. 拧紧安装板螺丝。

产品中有害物质含量的说明

回收提示

本产品超过使用期限或经过维修无法正常使用后，不应随意丢弃，请交由有废弃电器电子产品处理资质的企业处理，正确的处理方法请查阅国家或当地有关废旧电器电子产品处理的规定。

有害物质统计表

部件名称	有害物质名称					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
塑料组件	○	○	○	○	○	○
控制类组件	×	○	○	○	○	○
PCBA组件	×	○	○	○	○	○
电机类组件	×	○	○	○	○	○
导线类组件	○	○	○	○	○	○
进水组件	○	○	○	○	○	○
喷管组件	○	○	○	○	○	○
加热组件	○	○	○	○	○	○
*遥控器组件	×	○	○	○	○	○
*电池	○	○	○	○	○	○

○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572现行有效版本规定的限量要求以下。

×：表示有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572现行有效版本规定的限量要求。

\*：表示部分机型含有该部件。

注：本表格提供的信息是基于供应商提供的数据及科勒公司的检测结果。本产品应用环保设计理念，在当前技术水平下，所有有害物质或元素的使用已经控制到了最低程度，科勒公司会继续努力通过改善现有技术来减少这些物质的使用。



本产品的“环保使用期限”为10年，科勒公司根据产品设计特性指定该期限。只有在本产品使用说明书所述的正常情况下使用本产品时，“环保使用期限”才有效。