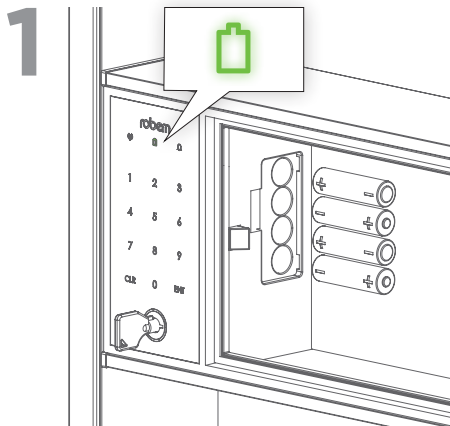




# USER SET UP GUIDE



1 Locate the key, unlock the digital lock box and install the AA batteries (NOT INCLUDED). Check that the battery status LED is **green** and steady before proceeding.



2 Download the Robern IQ mobile app from [robern.com/IQ](http://robern.com/IQ) by clicking on App Store or Google Play and following the step-by-step instructions in the app.



*Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google Inc.*

If you have any questions, please visit [robern.com/IQ](http://robern.com/IQ) or call Customer Service at +1 (800) 877-2376

# 3

Change the default access code of the digital lock box. To set your secure access code, follow these steps:

- 1 With the digital lock box door open, press and hold the ENT button until the digital lock box beeps.



- 2 Enter any 4 to 8 digit access code, then press ENT. The digital lock box will beep, and the status LED will flash **yellow 3 times** and then stay lit.



NEW ACCESS CODE (4-8 DIGITS)

- 3 Re-enter the same combination and then press ENT to confirm the new access code. If the combination is accepted, the digital lock box will beep and the status LED will flash **green 3 times**, otherwise, the LED will flash **red 3 times**, and you must close the digital lock box door and repeat the process.



YOUR ACCESS CODE AGAIN

# 4

In tamper detection mode, the digital lock box will alarm when it has been jostled or shook. If connected to Wi-Fi, an alert will be received via the smartphone app. Follow these instructions to enable tamper detection.

With the digital lock box door open, press the "0" key for 5 seconds until the digital lock box beeps. Tamper detection mode can be turned on or off by pressing and holding the "0" key for 5 seconds.



## DEFAULT ACCESS CODE



## TWO WAYS TO USE YOUR LOCK BOX:

### CONNECTED MODE

Use your smartphone app to receive alerts, reminders, reports, and to unlock your digital lock box remotely. If Wi-Fi signal is lost or out of range, the digital lock box will securely default to offline mode.

### OFFLINE MODE

Offline mode means that you are not Wi-Fi connected. In this mode, the app will not connect to the digital lock box and no data from the usage of the digital lock box will be recorded in the app. The digital lock box can still be opened via secure access code or physical lock and key when in offline mode. If tampered with, the digital lock box light and alarm will still operate.

## BATTERIES REQUIRED

Four (4) AA Alkaline batteries are required to operate the digital lock box.

- DO NOT use rechargeable batteries
- DO NOT mix old and new batteries
- DO NOT mix alkaline and standard carbon-zinc batteries



If you have any questions, please visit [robern.com/IQ](https://robern.com/IQ) or call Customer Service at +1 (800) 877-2376