As the novel coronavirus (COVID-19) continues to spread around the world, Kohler Co. is implementing precautions, including travel restrictions, leveraging digital technology, and enhancing our office protocols to ensure we provide the healthiest work environment possible for associates, customers and partners. Kohler has implemented additional protocols for suppliers and other visitors entering Kohler locations. Suppliers must also work with Kohler to take appropriate measures to ensure that supply chain risks are mitigated and Kohler purchase orders are fulfilled as needed.

Supplier Visitors and Onsite Representatives at Kohler Co. Facilities

Kohler visitors and onsite representatives (vendors, customers, or other third parties) are limited to “business critical” work, which means work necessary to avoid disruption to core business operations. Prior to a visitor entering Company property, a Kohler associate point of contact must obtain approval from senior executive leadership and work with the visitor to complete a required Visitor Questionnaire.

Supplier Expectations

Suppliers to Kohler and its affiliates, divisions, and subsidiaries are an integral part of our business and are therefore essential to Kohler’s ability to meet commitments to our customers. It is expected that suppliers are proactively putting in place appropriate measures to reduce supply chain disruptions in order to fulfill Kohler purchase orders. Unless instructed otherwise by a Kohler associate, all purchase orders must be fulfilled as expected.

Kohler Associate Travel Restrictions

To limit the potential spread of the virus and minimize risk to our associates and operations, Kohler is restricting all travel by associates. Travel is restricted to “business critical” work, which means work necessary to avoid disruption to core business operations. With these travel restrictions in place, Kohler is encouraging associates to leverage technology to replace in-person gatherings with virtual meetings.

Visitor Health & Wellness

As with all viruses, there are simple measures we can all take to lessen the risk of contracting them. All visitors to Kohler facilities are reminded to follow the recommendations of the World Health Organization and U.S. Centers for Disease Control and Prevention:

1. Wash your hands frequently. Regularly clean your hands with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing. If soap and water are not available, use an alcohol-based hand sanitizer. When exiting a washroom, use a paper towel to open and close door handles.

2. Avoid touching your face. Hands touch many surfaces and can pick up viruses. Avoid touching your eyes, nose, mouth or any part of your face.

3. Practice respiratory hygiene. Droplets spread virus. Cover your mouth and nose with your bent elbow or tissue when you cough or sneeze. Dispose of the used tissue immediately and wash your hands.

4. If you are sick, stay home. If you have a fever, cough and difficulty breathing, seek medical care early, and call your health care provider in advance.

5. Maintain social distancing. Maintain at least 1 meter (3 feet) distance between yourself and anyone who is coughing or sneezing.

Kohler continues to monitor the situation and will provide additional updates as needed. Please contact your local Kohler representative if you have any questions.