



U.S. Consumer Product Safety Commission – Recall

**Recall Date:** August 9, 2016

**Recall Number:** 16-239

## **Kohler Power Systems Recalls Portable Generators Due to Shock Hazard**

### **Recall Summary**

**Name of Product:** Kohler portable generators

**Hazard:** The generators have a wiring error, which can result in an electrical shock risk if an electrical device is plugged into the generator.

**Remedy:** Repair

Consumers should immediately stop using the recalled generators and contact Kohler to schedule a free repair by the closest authorized dealer.

**Consumer Contact:** Kohler Power Systems toll-free at 866-667-4835 from 8 a.m. to 5 p.m. CT Monday through Friday, or email [generator.feedback@kohler.com](mailto:generator.feedback@kohler.com) or online at <http://power.kohler.com>, and click “Contact Us” on the upper-right side of the page.

### **Recall Details**

**Units:** About 7,000 (in addition, about 230 were sold in Canada)

**Description:** This recall involves the following Kohler portable generator models: PRO3.7, PRO3.7E, PRO5.2, PRO5.2E, and GEN5.0 with Spec Number PA-GEN50-3003. These generators have black frame assemblies and blue fuel tanks. The PRO3.7, PRO5.2 and GEN5.0 models have manual recoil start. The PRO3.7E and PRO5.2E have both manual recoil and electric start. Only generators with serial number 4528733735 or lower, and a manufacture date prior to 06 2016, representing the months and year of manufacture, are included in this recall. Model numbers, serial numbers, spec number and manufacturing date codes are on a silver label placed on each generator on the lower black frame assemblies.

**Incidents/Injuries:** None reported

**Sold at:** Authorized Kohler distributors and dealers from June 2014 through May 2016 for between \$740 and \$1,400.

**Distributor:** Kohler Power Systems of Kohler, Wis.

**Manufacturer:** Sumec Machinery & Electric Co. Ltd., of China

**Manufactured in:** China

Note: Health Canada's press release is available at <http://www.healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2016/59734r-eng.php>

## **Photos**



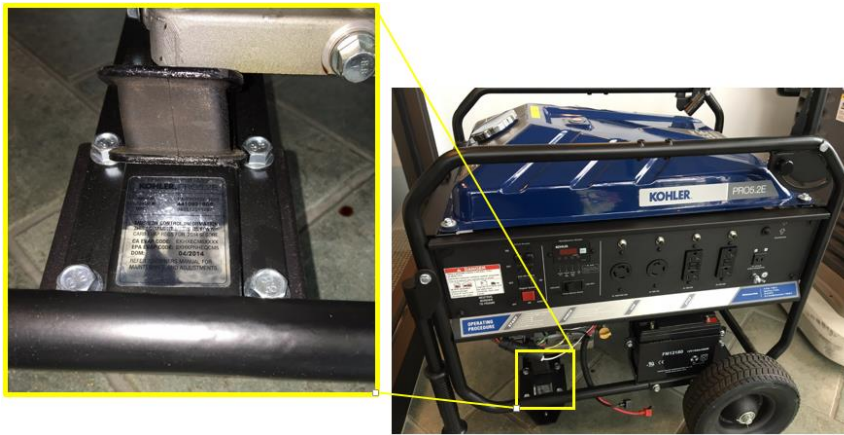
*Kohler PRO3.7 Portable Generator*



*Kohler PRO5.2 Portable Generator*



*Kohler GEN5.0 Portable Generator*



*Location of label with model number, serial number, and manufacturing date code*

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products – such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

### **CPSC Consumer Information Hotline:**

Contact us at this toll-free number if you have questions about a recall:  
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

### **Media Contact:**

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800