

1 December, 2016

Revised Warranty Terms for Selected Kohler Brand Categories

We would like to announce that selected Kohler brand categories warranty terms have been revised with immediate effect. Please note changes in red in table below.

CATEGORIES	WARRANTY TERMS SUMMARY (FROM DATE OF PURCHASE)	
	RESIDENTIAL USE	COMMERCIAL USE
KOHLER PRODUCTS		
VC (Toilets, Urinals & Lavatories)	5 Years (Material Defects & Workmanship)	3 Years (Material Defects & Workmanship)
Integrated Toilets & Bidet Seats	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Seats & Inwall Tanks	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Faucets	5 Years (Material Defects & Workmanship)	3 Years (Material Defects & Workmanship)
Sensor Faucets	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
PVD Components	Limited Lifetime (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Bathroom Accessories	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)

CATEGORIES	WARRANTY TERMS SUMMARY (FROM DATE OF PURCHASE)	
	RESIDENTIAL USE	COMMERCIAL USE
KOHLER PRODUCTS		
Acrylic Baths & Whirlpools	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
BubbleMassage Baths	5 Years (Material Defects & Workmanship) Except drain, bath pillow, grip rails, towel rack, apron, bracket, faucet and fittings	1 Year (Material Defects & Workmanship)
Cast Iron Baths, Whirlpools & Sinks	Cast Iron Components - Limited Lifetime (Material Defects & Workmanship) Non Cast Iron Components - 3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Stainless Steel Sinks	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Steam Generators	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)
Bathroom Furniture, Mirrored Cabinets & Mirrors	3 Years (Material Defects & Workmanship)	1 Year (Material Defects & Workmanship)

Note: Kohler warranty does not cover the following -

- a) Damage due to accident, improper installation or handling, improper care and cleaning, faulty repairs, alteration, abuse or misuse
- b) Installation, maintenance or usage of the products that do not conform to Kohler specifications

Please do feel free to contact us should you require any further clarification.

Thank you.

With best regards,

Marketing – Kohler, South East Asia