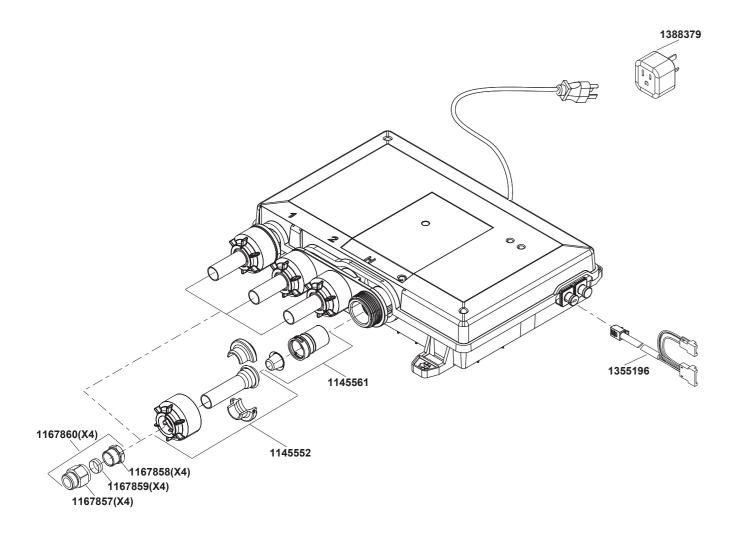


DTV MODE

23773T Digital Valve





DTV MODE

23773T Digital Valve

BEFORE YOU BEGIN

All information is based on the latest product information available at the time of publication. Kohler Co. reserves the right to make changes in product characteristics, packaging, or availability at any time without notice. Please leave these instructions for the consumer. They contain important information.

NOTES:

- 1. **Risk of electric shock.** Connect only to circuits protected by a Ground-Fault Circuit-Interrupte (GFCI) or Residual Current Device (RCD). Grounding is required. The unit should be installed and grounded by a qualified service representative.
- 2. Risk of electric shock. A licensed electricia should route all electrical wiring.
- 3. Risk of electric shock. Disconnect power before servicing.
- 4. **Risk of injury or property damage.** Please read all instructions thoroughly and determine all required components along with their installation locations before beginning installation.
- 5. Do not apply excessive heat near the valve or apply flux or acids directly onto the valve. This valve contains plastic and rubber components which will melt if heat is directly applied.
- 6. Do not apply petroleum-based lubricants to the valve components. Doing so will damage valve components.
- 7. Do not use oil-based, non-setting compounds, such as plumbers putty, on the threaded connections.
- 8. Observe all plumbing, electrical and building codes.
- 9. Make sure both hot and cold supply pipes are flushed thoroughly prior to connection to the Digital Mixer Valve.
- 10. If possible, install the valve prior to installing the interface(s). When installing electrical outlet, please install an on/off switch in a suitable position for easy operation during network connection and troubleshooting.
- 11. Do not plug or unplug the cables on the valve when the valve is power-on, which may damage the product.

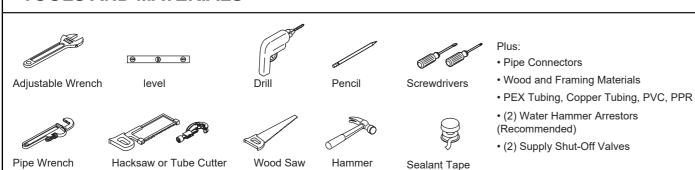
SPECIFICATION

Pressures	
Maximum Static Pressure	1 MPa (10 bar)
Maximum Maintained Pressure	500 kPa (5 bar)
Minimum Maintained Pressure	50 kPa (0.5 bar)
Supply Pressure Differential	Max 34.5 kPa (0.34 bar)
Minimum Flow Rate	6 L/Min
Temperatures	
Maximum Temperature (factory preset)	45°C
Maximum Temperature (setting range)	41°C - 48°C
Minimum Temperature	Thermostatic control down to 30°C/15°C(IOT version
Hot Water Range	55°C - 65°C
Cold Water Range	1°C - 20°C
Temperatures Stability	± 1°C at recommended supply conditions
Ambient Temperature	1°C - 40°C
Maximum Relative Humidity	95% non-condensing
Electrical	
Supply Voltage	100-240V, 2A, 50 Hz/60 Hz

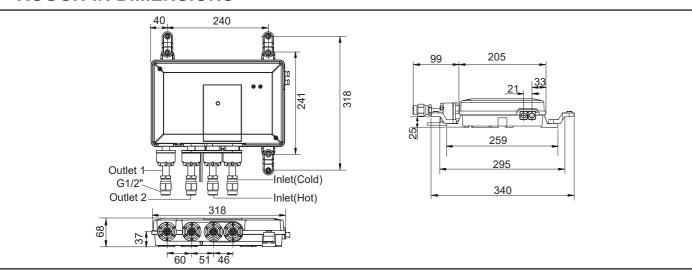
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^{**}Color code must be specified when ordering.

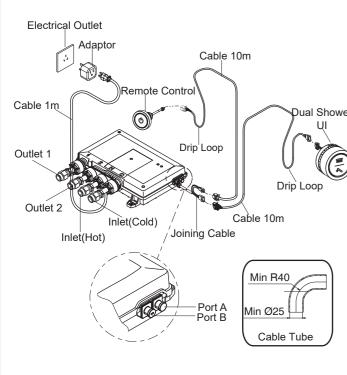
TOOLS AND MATERIALS



ROUGH-IN DIMENSIONS



INSTALLATION



Preparation

NOTES: Make sure both hot and cold supply pipes are flushed thoroughly prior to connection to the Digital Mixer Valve.

If possible, install electrical outlet before installing the ual Shower valve. Please turn off the electrical and water supplies before installation. Always keep the valve and outlet dry. Allow for enough slack in the cables for drip loops.

Remote Control can be installed outside showering enclosure, while the Dual Shower Interface is inside the showering enclosure. Determine all required components along with their installation locations before beginning installation. **NOTES:** The valve can not be connected to two interfaces at the same time.

When routing pipes, keep in mind each valve outlet must correspond to the appropriate showering component for the preprogrammed or custom showering experiences to function properly. Please prepare cable tubes before routing cables as the dimension.

NOTES: Port A is for the dongle (not provided, 23777T) connection, port B is for joining cable.

CLEANING INSTRUCTIONS

All Finishes: Clean the finish with mild soap and warm water. Wipe entire surface completely dry with clean soft cloth. Many cleaners may contain chemicals, such as ammonia, chlorine, toilet cleaner etc. which could adversely affect the finish and are not recommended for cleaning.

Do not use abrasive cleaners or solvents on Kohler faucets and fittings.

Statistics of Contents of Toxic or Hazardous Substances or Elements

	Toxic or Hazardous Substance or Elements					
Part name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Valve	×	0	0	0	0	0
Connection Assy	×	0	0	0	0	0
Mounting Assy	0	0	0	0	0	0

O: Indicates that the substance in the material composition is below the high limits of the current requirements in GB/T 26572.

Note: the information provided is based on the supplier data and Kohler inspection results. The product is designed not to hurt the environment. Under current technology, all hazardous materials have been used in the smallest amounts possible. Kohler will strive to reduce the use of these hazardous materials used in this product.

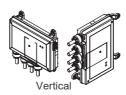


The product "service life for environment protection" is 10 years; Kohler Company will specify product service life based on product characteristics. The product "service life for environment protection" is only effective when the product is used as described in the product specification.

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X: Indicates that at least one of the homogeneous substance in the material composition is above the high limits of the current requirements in GB/T 26572.

Troubleshooting Table(cont.)						
Symptoms	Probable Cause	Recommended Action				
5. Continuous flow.	A. System will not switch off.	A. Turn off the water and power supply and contact your Kohler Co. Authorized Service Representative.				
	B. Flow rate exceeds 10 gpm (45.5 L/min) from one outlet.	B. Ensure flow restrictors are installed in both outlets.				
6. Only cold water flows from the outlets.	A. Hot water supply is either not turned on or not connected to the valve inlet. B. Hot water inlet is blocked.	A. Check if the hot water supply is turned on and connected to the valve inlet. B. Check the hot water inlet screen for blockage. Clean or replace the inlet screen.				
	C. The hot water supply is exhausted.	C. Allow time for the water heater to come up to temperature.				
	D. If none of the recommended actions for the above issues correct the symptom, the valve requires servicing.	D. Contact your Kohler Co. Authorized Service Representative.				
7. Fluctuating or reduced flow rate. Valve is functioning properly.	A. Valve inlets may be blocked.	A. Check the valve inlets for blockage or debris. Clean the inlet screens. Refer to the "CARE AND MAINTENANCE" section.				
	B. Fittings/Spray faces may be blocked.	B. Clean the spray faces and any screens in your fittings.				
	C. Water outlet pressure is low.	C. Check that the flow rate is at or above the minimum rate required. Refer to "SPECIFICATION" section.				
	D. Fluctuating supply pressure.	D. Verify that the dynamic inlet pressures are within specifications.Refer to "SPECIFICATION" section.				
	E. Water supply temperatures are not within the recommended range.	E. Check if inlet water temperatures are within the recommended range.				
8. Blend tempera- ture drift or tempera- ture cycling.	A. Fluctuating water supply temperature.	A. Check the inlet temperature differentials and verify they are sufficient. Refer to "SPECIFICATION" section.				
	B. Pressure difference greater than 5 psi (34.5 kPa) between the hot and cold supply lines.	B. Install pressure regulators to bring the supplies within 5 psi (34.5 kPa) of each other.				
	C. If none of the recommended actions for the above issues correct the symptom, the valve requires servicing.	C. Contact your Kohler Co. Authorized Service Representative.				
9. Water leaking from the valve.	A. Connections are not secure.	A. Check all connections. Make adjustments as needed.				
CAUTION: Risk of personal injury or product damage. Turn off the main power and water supply.	B. Seals are worn or damaged.	B. Order a seal service pack and replace all seals.				
	C. Internal leak.	C. Unit requires overhaul. Contact your Kohler Co. Authorized Service Representative.				
10. Hot water only, the valve shuts down.	A. Hot and cold lines are reversed.	A. Switch hot and cold water supply connections. Verify the hot water supply is connected to the inlet marked "H" and the cold water supply is connected to the inlet marked "C."				







Install the Valve

NOTES: The Digital Mixer Valve may be installed in a loft space or in a convenient space provided enough room for maintenance. Failure to do so may result in an inability to carry out any maintenance.

Installation Direction of the Valve

Do not mount the valve with the inlets located at the top. Do not mount the valve with the inlets or cable sockets pointing up. Vertical and horizontal mounting options are shown as the figure.

Installation Steps

- □ Mark the fixing holes in required positions. Drill three holes on mounting surface according to the rough-in dimensions and diameter of the anchor(2).
- Press anchors into the holes, install and secure
 Digital Mixer Valve in position with fixing screws(1).
 NOTES: Install the offset foot(3) if needed.
- □ Install nut A, the ring and nut B onto inlet/outlet. Hand-tighten nut A and nut B. Hold nut A with a wrench, meanwhile tighten nut B with another wrench. **NOTES:** The connector kit must be pushed into the end towards valve direction, tighten it firmly.
- □ Connect hot and cold water supply pipes to the Digital Mixer Valve.
- □ Route pipes from valve outlets to the installation locations of showering products.
- □ Route cables from valve to the interface installation location.

COMPLETE THE INSTALLATION

If an interface is not available, proceed to the "Installation Checkout" section, and "Checking the Valve Installation without an Installed Interface."

Electrical Outlet

Connector Kit

NOTICE: Do not plug in the power cord until all interface cables are connected.

Inlet(Cold)

Nut A Ring

NOTE: Make drip loops in all cables and cords.

- □ Route the interface cable(s) in the wall from the valve location to the interface installation locations.
- $\ \square$ If not already installed, install the interface(s) at this time according to the instructions packed with the product.
- □ Connect the interface cable(s) to the valve.
- Verify there is power to the electrical outlet.
- Plug the power cord into the outlet.

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INSTALLATION CHECKOUT

- □ Turn on the water supply to the valve.
- ☐ Check all connections for leaks and make any adjustments as needed.

Checking the Valve Installation without an Installed Interface

- Disconnect the power from the valve.
- □ Insert the jumper into either of the valve sockets.
- Reconnect the power to the valve.
- □ Wait 10 seconds for the valve to initialize; outlets will activate.
- Check all connections for leaks.
- Disconnect the power, then remove the jumper.
- □ Reconnect the power to the valve for normal usage.

Test for Proper Operation (Requires an Installed Interface)

- □ Press the power icon on the user interface. The interface should turn on and the screen will be lit. The shower should be turned on.
- □ If not already completed, refer to the "Digital Interface Instruction" to set up the interface.

NOTE: For more information about using the user interface and its menus, refer to the user interface instructions

- Check for leaks and make any adjustments as needed.
- □ Verify that the water flow is sufficient for your showering needs. Remove the regulator in the outlet of the valve if needed.

NOTE: The maximum water temperature to the outlets is limited to 120°F (49°C). The valve will automatically shut down if the temperature exceeds 120°F (49°C).

NOTE: Mixing valves which have been in storage, installed recently, or not been used for some time, should be exercised before running any tests or setting the maximum temperature. Follow the steps below to exercise your valve.

- □ Verify that both hot and cold water are connected to appropriate valve inlets.
- □ Using the up and down arrow icons on the user interface, adjust the temperature from cold to hot and back to cold several times, pausing for 30 seconds at each extreme.

CARE AND MAINTENANCE

Disconnect the power and turn off the water supply.

Unthread the plastic nuts from the hot and cold inlets.

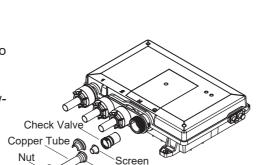
Remove the copper tubes. The O-ring and screen may be attached to the end of the tube.

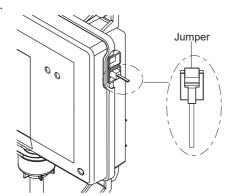
If the screen remains in the check valve, use a small flat-blade screwdriver to gently pull the check valve from the valve inlets.

Remove the screens from the copper tubes or check valves.

Clean the screens to remove any dirt or debris.

Rinse or replace the check valves and screens. Reassemble the inlet connections.





TROUBLESHOOTING

WARNING: Risk of electric shock. Disconnect power before performing any maintenance. When disconnected, the product will no longer be electrically live, which will eliminate the risk of electric shock.

CAUTION: Risk of personal injury. The valve may contain hot water; be careful when draining any residual water.

NOTES: Turn off the power and water supply to the valve before performing any maintenance to the valve. It is recommended that any valve maintenance should be performed by a Kohler Co. Authorized Service Representative.

This troubleshooting guide is for general aid only. For service and installation issues or concerns, call 800-820-2628.

Troubleshooting Table

Symptoms	Probable Cause	Recommended Action
1. Control panel is not lit.	A. Valve is not plugged into the outlet. B. Interface cable connections may be loose or disconnected. C. Circuit breaker has been tripped. D. The valve memory may require resetting. E. A "straight-through" cable or coupler was	A. Plug the valve into an outlet. B. Check all interface cable connections, connect if needed. C. Reset the circuit breaker. D. Disconnect and reconnect the valve power cord from the electrical outlet. E. Connect the interface to the valve using a
	used to connect the interface to the valve. F. If none of the recommended actions for the above issues correct the symptom, the valve or interface requires servicing.	"cross-over" cable and coupler. F. Contact your Kohler Co. Authorized Service Representative.
2. The interface power indicator is lit, but the system will not turn on.	A. Interface cable connections may be loose.	A. Check all interface cable connections, connect if needed.
	B. If the above recommended action does not correct the symptom, the interface or valve requires servicing.	B. Contact your Kohler Co. Authorized Service Representative.
3. The interface functions normally but no water flows from the components.	A. Valve outlets may be blocked.	A. Check the valve outlets for blockage or debris. Clean the outlet screens. Refer to the "CARE AND MAINTENANCE" section.
	B. Fittings/Spray faces may be blocked.	B. Clean the spray faces and any screens in your fittings.
	C. Hot and cold water supplies are not turned on.	C. Turn on the water supply to the valve.
	D. The valve memory may require resetting.	D. Disconnect and reconnect the valve power cord from the electrical outlet.
	E. If none of the recommended actions for the above issues correct the symptom, the valve requires servicing.	E. Contact your Kohler Co. Authorized Service Representative.
4. Maximum blend temperature too hot or too cold.	A. Incorrect maximum temperature setting.	A. Refer to the "Set the Maximum Temperature" section.
5. 155 55.41	B. If the above recommended action does not correct the symptom, the interface or valve requires servicing.	B. Contact your Kohler Co. Authorized Service Representative.

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